

# WARRANTY APPLICATION PROCEDURE

FOR

DEALERS AND END USERS

The warranty registration form located in the canister on your machine should be completed and returned to Busch Equipment Company LLC when your AKRON unit is received. Important information about the safe use and maintenance of our products can be found in the Owner's Manual. It is our recommendation that the manual be completely read before using your AKRON unit.

Warranty procedures cannot begin until the registration form is received.

Use the following steps when submitting all AKRON warranty applications.

1. Notification of any warranty must be submitted to Busch Equipment Company LLC prior to making any repairs. Pictures, invoices or any other applicable information should be submitted with completed copy of Warranty Claim Form.
2. Completed warranty claim should be forwarded to [ronb@duolift.com](mailto:ronb@duolift.com) or via fax (402)564-5385.
3. Your claim will be submitted for review. A member of our team may be in contact to get more claim information. Upon approval, the contact on the claim form will be notified by phone or email for finalization of the claim.
4. **Failure to follow these steps could result in denial of your warranty claim.**

## AKRON Guarantee Terms

AKRON Grain Bag Unloaders and AKRON Grain Baggers are guaranteed for a one-year period from the date in which the new unit is delivered to the customer. This guarantee covers defects in materials used to manufacture the machine, provided the unit has been properly operated. The operating procedures considered appropriate are those described in the Owner's Manual.

This guarantee does not cover damages or failures as a result of improper operation or lack of machine maintenance.